

B.B.A. Semester - 5 (Remedial) (CBCS) Examination**March/April-2022 (NEW COURSE)****Human Resource Group - Management of Industrial Relations(Elective)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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Que-1 Explain the concept of industrial relations and Describe factors affecting to industrial relations. (14)

OR

Que-1 What do you mean by industrial relations, Discuss Objective and importance of industrial relations.

Que-2 Discuss the concept of Managing conflict and characteristics of conflict. (14)

OR

Que-2 Describe the Techniques for conflict resolution.

Que-3 What do mean by participative management? Justify its need in the industrial field (14)

OR

Que-3 Explain nature and objectives of Worker's participative management

Que-4 Give the concept of power and describe the influence ability of the Target of power. (14)

OR

Que-4 Give the concept and features of organizational politics.

Que-5 Give the concept of Collective Bargaining, Discuss its principles. (14)

OR

Que-5 Discuss the recent trends in trade union movement in India.
